

Who is this NVQ for?

It is a requirement of the Care Standards Act 2000 that each registered care service has a registered manager who is responsible for the service.

The registered managers require a Level 4 NVQ in Health and Social Care as part of their qualification profile to show evidence of Level 4 health and social care competencies.

To achieve the whole qualification at Level 4, you must prove 'competence' in four mandatory units and four option units.

Mandatory Units

HSC41	Use and develop methods and systems to communicate, record and report
HSC42	Contribute to the development and maintenance of healthy and safe practices in the working environment
HSC43	Take responsibility for the continuing professional development of self and others
HSC45	Develop practices which promote choice, well-being and protection of all individuals

Optional units

HSC410	Advocate with, and on behalf of, individuals, families, carers, groups and communities
HSC411	Manage a service which achieves the best possible outcomes for the individual
HSC412	Ensure individuals and groups are supported appropriately when experiencing significant life events and transitions
HSC413	Manage requests for health and care services
HSC414	Assess individual needs and preferences
HSC415	Produce, evaluate and amend service delivery plans to meet individual needs and preferences
HSC416	Develop, implement and review care plans with individuals
HSC417	Assess individuals' mental health and related needs
HSC418	Work with individuals with mental health needs to negotiate and agree plans for addressing those needs
HSC419	Provide advice and information to those who enquire about mental health needs and related services
HSC420	Promote leisure opportunities and activities for individuals
HSC421	Promote employment, training and education opportunities for individuals

HSC422	Promote housing opportunities for individuals
HSC423	Assist individuals at formal hearings
HSC424	Supervise methadone consumption
HSC425	Support people who are providing homes for individuals and/or children and young people
HSC426	Empower families, carers and others to support individuals
HSC427	Assess the needs of carers and families
HSC428	Develop, implement and review programmes of support for carers and families
HSC429	Work with groups to promote individual growth, development and independence
HSC430	Support the protection of individuals, key people and others
HSC431	Support individuals where abuse has been disclosed
HSC432	Enable families to address issues with individuals' behaviour
HSC433	Develop joint working agreements and practices and review their effectiveness
HSC434	Maintain and manage records and reports
HSC435	Manage the development and direction of the provision
HSC436	Promote and manage a quality provision
HSC437	Promote your organisation and its services to stakeholders
HSC438	Develop and disseminate information and advice about health and social well-being
HSC439	Contribute to the development of organisational policy and practice
HSC440	Support effective governance
HSC441	Invite tenders and award contracts
HSC442	Monitor and evaluate the quality, outcomes and cost-effectiveness of substance misuse services
HSC443	Procure services for individuals
HSC444	Contribute to the selection, recruitment and retention of staff to develop a quality service
HSC445	Recruit and place volunteers
HSC446	Manage a dispersed workforce to meet the needs and preferences of individuals at home
HSC447	Represent the agency in courts and formal hearings
HSC448	Provide and obtain information at courts and formal hearings
HSC449	Represent one's own agency at other agencies' meetings
HSC450	Develop risk management plans to support individual's independence and daily living within their home
HSC451	Lead teams to support a quality provision